



## **Online patient records repository that respects patient privacy**

Healthsoft OMR is a web-based storehouse for patient records that retains patient confidentiality by allowing them to choose the information that they would like to make available when needed.



### What do patient records mostly look like?

A patient's medical record is ideally, an accumulation of medical information bundled in a single folder with the patient's identification data on the cover. In real life, this information is scattered between several archives (computerized and paper-based) in various locations, often under different identification numbers. Much of the information in the records is obsolete, redundant, duplicated, or indecipherable to the extent that it does not benefit the patient at the point of care.

### The debate about patient privacy of medical records

1. Ownership of the data. Many hospitals consider the records in their systems to be their property, whereas many patients argue that their medical information is their own.
2. Consequently, a distinction has to be made between ownership of the physical record and the right to access (or duplicate) data that are stored in it. Policies on this issue differ substantially between delivery networks, states, and countries.

That said, it is typically agreed that patients have the right to be informed of the general content of their medical record and that patients' care providers must be allowed access to any information that is relevant to a patient's treatment. This approach endorses locking sensitive information (such as psychiatric evaluation or various serological findings) from some care providers but

promoting access to what is "needed to know" for the provision of appropriate care. It is thus reasonable to assume that, between the patient and his or her primary healthcare coordinator (such as the family doctor), most of the "critical information" is within reach.

### Secure patient information

Healthsoft OMR is a web-based storehouse for patient records that retains patient confidentiality by allowing them to choose the information that they would like to make available.

It is a patient-controlled, "granularly secured," cross-sectional medical record system that is accessible via the World Wide Web. Unlike existing information systems, the patient initiates the service here. The patient's primary healthcare coordinator suggests which clinical content is worth "risking" for the benefit of making it available when needed. The patient secures his or her identity and each data element in the medical record, by specifying the data anyone requesting the information must supply in order to gain access.

From there on, the caregiver can

- Securely store, index, search, retrieve, fax, email, digitally sign or print any type of electronic record
- Access the records - from anywhere, anytime

Healthsoft OMR is a solution that improves business processes with secure web-based access to electronic records from a web browser. It also ensures regulatory compliance with records retention policy management, audit trails and email archiving.

### Benefits:

In a nutshell, the Healthsoft OMR offers:

- Consolidated patient information
- Allows flexible privacy settings
- Authorized access to private data

### Features:

- Ability to access transcribed documents by various search criteria and to view, edit, print, fax and e-sign documents based on user and granted roles
- Letterhead image is automatically inserted into document when opening a document for edit to save users time
- Patient demographics (i.e. patient name, patient number, date of service, MRC) can be updated
- E-sign capabilities
- Ability to save copies of document(s) to user's local hard drive
- E-sign status report – lists electronically signed transcriptions based upon search criteria.

### Web Batch access of transcriptions:

- View list of pending dictations (dictated but not yet transcribed)
- View current transcription (transcribed but not yet printed). Initial status of these notes is 'READY'. Once a transcription is printed the status is changed to 'PRINTED' and is no longer available in this view.
- View all printed transcriptions. Transcription in this view should have all general access options.

## About Healthsoft

Healthsoft is an IT solutions provider dedicated to simplifying healthcare. We create solutions to help healthcare providers work faster, smarter and better by building custom process-driven solutions to give our customers a strong IT backbone. Technologies that adapt to your operations and not the other way around.



For more information contact us at: 316-854-0103 or email us at [sales@healthsoftusa.com](mailto:sales@healthsoftusa.com) or drop us a note at:

### USA

Healthsoft USA LLC &  
Quality Transcription LLC  
605 Sandalwood Ct  
Coppell Texas 75019  
Phone - 1-877-773-1628  
Fax - 972-745-2619

### INDIA

Healthsoft India Pvt Ltd  
TIDEL Park, GF06 'A' South Block  
No. 4, Rajiv Gandhi Salai, Taramani,  
Chennai- 600113  
Tamil Nadu  
Phone - 044-22540046  
Fax - 044-22540047

### MALAYSIA

Healthsoft SDN BHD  
#133C, Jalan kenari 23A,  
Bandar Puchong Jaya,  
47100 Puchong, Selangor