



Healthsoft
Dependable. Always.

Healthsoft **ICP**
Insurance Claims Processing Solution



Meet everyday challenges with ease

At Healthsoft, we leverage the latest technologies to minimize error rates and inaccuracies, while creating a stable, risk-free platform to align your back-office needs and business strategy.

The insurance industry has traditionally been built on risk management. Healthsoft's end-to-end solutions help you contain risks with information technology that matches your business objectives. Cost reduction and lowering total cost of ownership are the major priorities.

Challenges faced by the insurance industry

Quick response: Most organizations feel that claims processing takes too long. It's typically due to delays in getting the status on a claim or simply getting a settlement check. These delays are often due to a breakdown in communications and process control.

Streamlining workflow management: Insurance claims processing has always been a labor-intensive serial process that requires redundant verifications. The departments operate in non-integrated silos such that pertinent information is difficult to locate and access, and may not be readily available to all parties involved in the process.

Insight and planning: The claims processes require flexible and dynamic architecture that supports quick response, while reducing leakage of information and insurance fraud. Implementing such processes requires assessment and understanding of existing processes and putting into action measures to ensure maximum efficiency.

Automating claims processing

Automation of health insurance claims processing is a key to improving turnaround time and claims throughput. Outsourcing helps you to further reduce administrative costs and improve accuracy in claims processing.

Our expertise in claims processing is the result of years of experience serving the health care industry. We take pride in assuring easy and quick process migration with a scalability plan which allows you to focus on core business growth.

Healthsoft enables you to meet your objectives by:

- Digitizing data to facilitate achieving
- Ensuring accurate and authentic data
- Ensuring data compatibility across geographically dispersed locations
- Automated quality control through a transaction processing engine
- Delivering timely research to meet client-defined deadlines and constraints
- Consistency in back office processing services through daily 3-level audits
- Reduction of cost to a better quality and turnaround times

Once claims are received in one of Healthsoft's global data capture centers, our Six Sigma and TQM methodologies allow Healthsoft to offer quality levels exceeding 99.5%. The converted output is then downloaded into your adjudication system and remotely accessed in order to manually adjudicate all claims that are not accepted through auto-adjudication.

Our professional experts (data-entry claim adjudicators) have the expertise to handle complex claims and can work on any adjudication system.

Benefits of working with Healthsoft

- Cost advantage
- Increase in productivity levels
- Save big- on time and money, infrastructure, training attrition and léxi-benefits to employees
- Increase efficiency and faster delivery of service
- Time-zone advantage (we work while you sleep)
- Access to specialized skills
- Concentrate on core business

Our solutions include:

- Mailroom services
- Document management solutions
- Data capture solutions - HFCA-1500/ CMS, UB-92/ UB-04, nonstandard forms, dental forms
- Claims processing audit & adjudication services
- Claims workflow software solutions
- EOBs
- EDI solutions
- PPO discounting & reprising services
- Software development services
- Provider/Payer membership maintenance



For more information contact us at: 316-854-0103 or email us at sales@healthsoftusa.com or drop us a note at:

USA

Healthsoft USA LLC &
Quality Transcription LLC
605 Sandalwood Ct
Coppell Texas 75019
Phone - 1-877-773-1628
Fax - 972-745-2619

INDIA

Healthsoft India Pvt Ltd
TIDEL Park, GF06 'A' South Block
No. 4, Rajiv Gandhi Salai, Taramani,
Chennai- 600113
Tamil Nadu
Phone - 044-22540046
Fax - 044-22540047

MALAYSIA

Healthsoft SDN BHD
#133C, Jalan Kenari 23A,
Bandar Ruchong Jaya,
47100 Puchong, Selangor, Malaysia.

w w w . h e a l t h s o f t u s a . c o m